LOGIT

A day in the life... of your business

How Logit improves efficiencies and performance across departments and sites

Save time and reduce costs with the all-in-one solution

- Digital Compliance
- Statutory Compliance
- Maintenance
- Housekeeping
- Brand Standard Audits
- Operational Checklists
- Team Engagement
- Guest Feedback

Logit is all you need to keep things running smoothly each and every day. We've put together a typical 'day in the life' of a business like yours to illustrate how Logit can work across your entire business.

DIGITAL FOOD SAFETY

The chef uses Logit to complete all the daily tasks.

The chef uses a scanner wand or device to start and complete tasks.

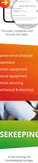
All tasks are completed on time.

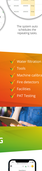
The manager is alerted to any tasks that haven't been completed.

- House Rules
- Temperature logging
- Hot holding
- Blast chilling
- Reheating
- Cleaning Schedule
- Pest Control
- Personal Hygiene
- Cross Contamination Prevention
- Waste Control
- Safety Checks
- Stock Control

STATUTORY COMPLIANCE

The manager assigns Logit tasks to the relevant staff members.





On the scheduled date, Logit sends out the inspections.

The manager follows the instructions and performs the tasks.

The asset record is updated in Logit.

Any non-conformances are flagged to the relevant people.

- Gas & Access Equipment
- Fire Safety
- Electrical Testing
- Water Hygiene
- Mechanical Plant & Gas Safety
- Air Conditioning & Refrigeration
- COSHH
- Asbestos
- LOLER
- Slips, Trips and Falls
- Incident Reporting
- Personal Protection Equipment (PPE)
- Chemicals
- First Aid
- Risk Management
- Kitchen Extraction

REACTIVE MAINTENANCE

While popping in some time ago, the manager discovered the broken dishwasher. It's been reported by a diligent member of staff.

The manager logs the issue in Logit.

A call-out is logged with the relevant engineer. Logit tracks the time it takes to attend.

The request and resolution is recorded in Logit for future reference.

Management evaluates all requests and keeps an eye on costs.

- Third party contractors
- Call-out logging
- QR codes
- Guest feedback
- Analytics

PREVENTIVE MAINTENANCE

The manager views upcoming tasks and schedules them in Logit.

Management can view completed tasks and photographic evidence.

The team completes and records the tasks.

The system puts out reminders for the following tasks.

- Maintenance schedule
- Inspections
- Kitchen equipment
- Leisure equipment
- Vehicle servicing
- Mechanical & electrical
- Power Utilisation
- Tools
- Machine calibration
- Fire detectors
- Facilities
- PAT Testing

HOUSEKEEPING

Using the Logit app, the housekeeping team accepts and departs rooms.

In the morning, the housekeeping manager checks the Logit app to see which rooms require attention.

Team members can add photographic evidence to the tasks they've completed.

Logit notifies the manager when rooms are ready for inspection.

- Callbacks
- Arrival instructions
- Floor Housekeeping
- Do Not Disturb
- API to any PMS
- Any Media Device
- Early Departs
- Time Management

BRAND STANDARD AUDITS

Management schedules regional site audits to ensure brand standards are maintained and to bring all teams together.

Site auditor completes the site inspection and submits the report.

The system auto-generates a report for all key areas of the business. Any non-conformances are reported.

Management writes the checklist for each site visit and defines a score and rating.

Senior GMs can view reports, scores and performance.

- Brand Standards
- KPIs
- Manuals
- Videos
- Audits
- Issue Resolution
- Team Reporting
- Actionable Data
- Continuous Improvement
- Quality Control

OPERATIONAL CHECKLISTS

The manager creates digital checklists.

Logic guides staff and ensures that all tasks are completed accurately.

Staff complete the checklists on their mobile devices.

Team members log any issues they find.

Management now analyses the results across reports to identify areas for improvement and monitor performance.

- Automate Processes
- Operations Checklists
- Actions
- Improve Efficiencies
- Increase Productivity
- League Tables
- Trends
- Optimise Performance

TEAM ENGAGEMENT

The CEO wants to communicate with the staff and send out a few news. Set simply using the Logit platform, the message is sent out.

Logit's integrated and intuitive management dashboard makes it easy to see how your team is performing in real-time engagement.

- News
- Communications
- Connect
- Play
- Recognition
- Reward
- Motivate
- Empower
- Suggestion Box
- Reduce Staff Turnover

GUEST FEEDBACK

Every time a guest completes a survey, it's immediately sent to Logit.

A customer issue or complaint generates an alert and the manager is ready for the conversation.

Management can view feedback and compare results with previous months' performance across sites.

Guests can leave feedback via tablets in the lobby or lounges.

- QR Codes
- Service Reviews
- Dish Rating
- Valuable Insights
- Enhanced Experience
- Engage and Retain

BUT THAT'S NOT ALL...

Logit can help you in many other areas too.

If you're doing it using paper and manual processes, leave it to Logit for improving efficiencies and performance.

Logit is all you need...

- Use digital checklists to easily complete scheduled tasks.
- Submit maintenance requests and schedule preventive activities.
- Receive electronic notifications when parameters or thresholds are not met.
- Enable guests to scan QR codes for instant feedback and valuable insights.
- Manage assets, monitor warranties and avoid downtime from one location.
- Analyse performance to continually make improvements.
- Improve engagement and keep teams motivated.

WANT TO KNOW MORE?
Schedule a free demo to see how Logit can help you.

Learn more at www.logit.co.uk